



CHERUBINO  
Guest House Guide



Welcome to the Cherubino Guest Houses.  
To make your stay as easy and enjoyable as possible, please read through the following information regarding the property and surrounding areas.

## Guest Information

### Contact details:

Phone: +61 (0)8 6380 2414 Extension 504

After hours: 0437 517 636

Email: accommodation@cherubinowines.com

Address: PO Box 506, Yallingup WA 6282

For general feedback, please email: customer-care@larrycherubino.com.

### Keys:

Even though our location is somewhat secluded, please do not leave the guest houses unlocked at any time.

The main key services all external locks throughout the house, and the fob opens the main gate of the Cherubino Cellar door out of hours. These should be left in the lockbox at the main gate of the property upon departure.

**Loss of keys and gate fobs will be charged up to \$1500 in the event of a full house re-lock requirement.**

### Departure:

Check out is 10 am, unless alternative arrangements have been agreed.

If you require a later check out time, please contact us on the above details at least 3 days before your departure date and we will confirm availability with you.

**Late fees may apply if this is not adhered to.**

### Internet:

Name: CHERUBINO GUEST

Password: cherubino2005

*Please note that due to the nature of our satellite connection, it is not 100% guaranteed that you will have a signal at any given moment.*

### Grounds:

We want you to enjoy your stay and our beautiful property here at Cherubino. Please feel free to walk and explore while respecting any signage or areas marked 'Private' or otherwise.

*Please note: there is strictly no entry, swimming or fishing permitted in either of the dams. Areas within the yellow boundaries on the map below are off limits to guests.*



## Items & Appliances

The house should be fully equipped for your stay. Should any of the items or appliances break or become faulty during the time of your stay please contact us as soon as possible to ensure that replacements or repairs can be arranged immediately to ensure your stay is impacted as little as possible. **Fees will apply if items and appliances are unaccounted for upon departure.**

## Electrical Switchboard

The electrical switchboard is located at the rear of the garage.

The house is fitted with residual current devices (RCD's) which switch off the power if a fault is detected, protecting from electrocution.

If the power fails, please check the switchboard to see if any of the RCD switches are in the OFF position. If this is the case switch the RCD to the ON position. If the RCD continues to switch to the OFF position, there is a fault in the system and you should contact us immediately.

## Heating and Cooling



The living and bedroom areas of the property are serviced via ducted air conditioning. The controller is located on the wall near the window, between the kitchen and dining areas.

To turn the unit on, press the ON/OFF button.

You can select cooling or heating modes using the top left button marked 'MODE'. Once selected an icon will display on the screen denoting your choice – a sun for heating and a snow flake for cooling. You can select your perfect temperature using the up and down arrows marked 'TEMP'.

**Please don't forget to turn this unit OFF when leaving the property.**

## Water

Please note that the Cherubino Guest Houses are supplied by rain water, so please use it wisely and be careful not to leave taps running. The water is drinkable. The water does rely on an electric pump and will NOT work in the event of a power outage.

## Hot Water

Hot water is provided by an instant gas heater which is located in the laundry.

The gas for the heater is supplied by a central gas tank on the property which is checked and refilled regularly but will NOT work in the event of a power outage.

## Fireplace

The fireplace is beautiful and simple to use. Firelighters and kindling are provided for use in the colder months of the winter (please note that these are not available all year round). We will provide you with firewood that we believe will last you for a few days. If you require any extra firewood you can purchase it from the cellar door.

To set a fire, use firelighters provided and a small amount of kindling, gradually adding more and then larger wood pieces as the fire builds. It will require a little attention to get going. Be sure to not have the air conditioning unit running whilst have a fire going. This will draw any air back down the chimney and cause the room to be quite smokey. Your fire will also not burn very well.

## Fire Precautions

Fires are generally not permitted inside or outside from the 1st of November until the 30th of April. Please check with the WA Department of Fire and Emergency Services for specific fire ban dates. Please do not light ANY fires in bush areas, as much of the vegetation is extremely flammable even in wet conditions. Further information can be found at the following places:

- 1) [www.emergency.wa.gov.au](http://www.emergency.wa.gov.au)
- 2) 13D FES (133 337)
- 3) [www.twitter.com/dfes\\_wa](https://www.twitter.com/dfes_wa)
- 4) [facebook.com/dfeswa](https://facebook.com/dfeswa)

## Oven & Hob

The oven and hob both run on gas.

If you have difficulty lighting the cooker there is a hand lighter supplied. Please be careful not to leave the gas running for too long before lighting and if it hasn't lit in the first couple of minutes, allow a gap of a few more minutes before trying again.

## Barbeque

The barbeque is located outside of the property on the decking area and is straightforward to use.

**Please ensure that the barbeque is left clean and ready for the next guests to enjoy.**

**Please note that if your barbeque is left uncleaned after using there will be a \$75.00 fee to have this cleaned.**

## Coffee Machine

A Nespresso coffee machine and milk frother is in the kitchen for your use. At the end of your stay please remember to leave it empty and clean. For instruction on how to use the Nespresso & Milk Frother machine, you can watch the following short videos:

<https://www.youtube.com/watch?v=EgIreuaHKKo>

<https://www.youtube.com/watch?v=g8M9ueZfjFU>

## Television



The televisions are Hi-Sense branded and work in the same way. To turn on the TV, press the red power button located at the top of the Hi-Sense remote control. Volume and channel selection can also be changed from the selection buttons on the remote.

In the living area there is also a sound bar (BOSE) for increased sound. This can be turned on by pressing the black power button to the top left of the BOSE remote control.

**TV Code: 0532**

## Bluetooth Speakers (BOSE):



There are Bluetooth speakers available to use throughout your stay.

To connect your mobile device, make sure that both the Bluetooth light on the speaker and the Bluetooth option on your device are switched on.

**Select the following device:**

**BOSE Sound Touch 5D21BC**

Alternatively, you are able to connect your device using a 3.5mm cable in the AUX plug located at the rear of the speaker.

## Noise, neighbours and music

The shire has strict regulations on the impact of noise on close residents. Residents believing they are adversely affected by your noise and music have the right to complain to the police who in turn have the power to turn off music and/or confiscate equipment.

While we want you to have fun and enjoy your surroundings, please be aware of the impact excessive noise or music will have on your neighbours and other residents. Noise and music should not at any time impact any other property and we ask that you respect this throughout your stay.

We take noise complaints very seriously. A complaint attended by police may result in your eviction from the property and loss of your bond.

## Smoking

All properties at Cherubino Guest Houses are NON-SMOKING. If you do need to smoke, please ensure it is outside of the properties and butts are disposed of carefully.

**Do not throw the ends into the bush as this may cause a bush fire. Any butts found will be charged back to you at \$20 per butt.**

## Wildlife

Kangaroos, possums, parrots and cockatoos roam freely around the property and can normally be viewed from the deck.

The Cape Naturaliste is also home to a number of both venomous and non-venomous snakes. In most cases snakes are relatively timid and will seek to get out of your way well before you even see them, only attacking if startled or threatened.

If you are walking in bush areas or long grass on warm days, please be aware that snakes may be there too. We recommend you wear closed shoes, long socks and trousers and NEVER approach or attempt to handle a snake.

If a snake bite does occur, wrap the whole of the affected limb very tightly using a bandage or similar, and phone 000 requesting an ambulance.

Reassure the person bitten and keep them calm. Under no circumstances try and suck the poison out or cut across the bite.

Ants are also a fact of life in the Australian bush and despite regular professional treatments can become an issue. Please ensure to clean food preparation surfaces and put away all uncovered food at night to help keep them at bay.

## Rubbish

Please use the bins provided in the kitchen for a) general waste and b) recycling.

These will be emptied by our cleaning team on your departure.

We appreciate your time in the following:

- 1) Removing food from fridges and freezers and putting in the bin.
- 2) Using bin bags for all general rubbish.
- 3) Emptying residue from all containers to be recycled, flattening of boxes etc.
- 4) If you have additional rubbish that does not fit in the bins provided there are skip bins located behind the play areas of Guest House 1 which should be adequate. Any rubbish that is too large, or not suitable for these bins must be taken to the local waste site at Dunsborough.
- 5) Please ensure the fridge is emptied and clean before you leave. Failure to do so will result in a fee of \$20.

## At the end of your stay

Please ensure you vacate the property prior to 10 am unless otherwise agreed and replace the key in the lock box provided at the entrance gate to the property.

In the interest of hygiene, we would appreciate guests attending to the following before departing:

- 1) All surfaces, hobs, oven and BBQ to be wiped clean of foodstuffs and grease.
- 2) All cutlery, crockery, pots and pans are cleaned, dried and put away in the cupboards.
- 3) If your time is limited, please place all dishes in the dishwasher and start the appliance before departing.
- 4) All furniture belonging to the property is replaced to its original position and the property is left generally neat and tidy.
- 5) Switch off lights.
- 6) Lock all doors and windows.
- 7) Take out the rubbish.
- 8) Check that you have all your luggage.

## Your bond

You as the guest are responsible for the house and contents for the duration of your stay and apart from reasonable standard cleaning requirements the property must be left in the same condition as it was at check in.

If damage is noted on inspection post departure, photographs will be taken, and prices quoted to remedy damages or replacement items.

For further information please refer to the Terms and Conditions.



## Emergency Contact Details

### Emergency Services - 000

WA Police - 13 14 44

Ambulance St Jhon - (08) 9759 1499

Fire & Rescue - (08) 9757 2738

Shire Ranger - (08) 9781 0444

Busselton Hospital - (24 Hours) (08) 9754 0333

Electricity Provider - 13 13 51

## Local Amenities

Some helpful places you may need during your stay:

### Supermarket

Coles, Dunsborough .....08 973 01422

### Newsagent

Sea Change News and Gifts (inc. Lotto), Dunsborough .....08 9759 1011

Centrepont Shopping Centre

### Post Office

Australia Post, Dunsborough, 23/24 Dunn Bay Road ..... 13 13 18

Open – Mon – Fri 9-5pm, Sat 9-12pm

### Taxi

Dunsborough Taxi .....08 9756 8688

### Car Hire

Hertz Car Rental, Busselton.....0478 677 610

Northside Rental, Busselton.....08 9742 1819

### Car / Tour Service

Mo Ashton-Dean .....0459 488 670

Along the Coast Tours .....0451 828 311

South West Luxury..... 0400 605 781

